

1. WHAT IS MEDI-CAL?

Comprehensive, affordable health care coverage for qualifying Californians. Eligibility and cost of coverage, if any, depend on your family size, income, and assets.

2. WHO CAN GET MEDI-CAL?

- 1.) Persons 65 or older
- 2.) Children (under 21 years old)
- 3.) Many parents and caretakers of eligible children.
- 4.) Persons who are blind or determined to be disabled under SSI rules.
- 5.) Pregnant women.
- 6.) Persons receiving nursing care.

3. DO I HAVE TO BE A U.S. CITIZEN TO GET MEDI-CAL?

No. Medi-Cal offers full coverage to non-citizens who are legal permanent residents, as well as to many refugees, asylees, and others. Non-citizens whose residency status is undocumented are offered pregnancy-related and emergency care. Medi-Cal Health Connections staff will help people with limited coverage connect with comprehensive and affordable programs they may qualify for, including Healthy Kids and Healthy San Francisco.

4. WHAT INFORMATION DO I HAVE TO PROVIDE TO QUALIFY FOR MEDI-CAL?

We need to verify the identity of people enrolling in Medi-Cal, and document income, assets, San Francisco residency, and sometimes other details.

5. WHAT WILL HAPPEN AFTER I APPLY FOR MEDI-CAL?

A Medi-Cal Health Connections representative will contact you to update you on the status of your application, and to request additional information if necessary. You will receive written notice telling you who qualifies, what the scope and cost of coverage will be, why you or any other applicant does not qualify. The Medi-Cal representative may also refer those who don't qualify to other forms of affordable health coverage.

6. WILL I QUALIFY FOR FREE MEDI-CAL?

Not everyone qualifies for free Medi-Cal. Depending on household income, some people may have a "share-of-cost." You only pay the share of cost in months when you actually seek medical services (it is not a monthly premium).



7. CAN I APPLY ON MY OWN IF I AM A MINOR/TEENAGER AND WANT CONFIDENTIAL MINOR CONSENT SERVICES, FOR FAMILY PLANNING, PREGNANCY RELATED CARE, MENTAL HEALTH, DRUG AND ALCOHOL ABUSE TREATMENT/COUNSELING, SEXUALLY TRANSMITTED DISEASES (STD) OR SEXUAL ASSAULT?

Yes. Apply in person at 1440 Harrison Street, SF CA 94103, to maintain confidentiality and expedite the application. Only your own information will be used to determine your eligibility for Minor Consent Services even if you are under 21 and living with your parent(s), and no other person, including family members, are contacted or informed.

8. WHAT IS RETROACTIVE MEDI-CAL AND WHO CAN APPLY?

If you qualify for Medi-Cal and have unpaid medical bills from the three months immediately prior to your month of application, Medi-Cal may be able to pay those expenses. Tell the Medi-Cal representative that you have unpaid medical bills and want to be evaluated for retroactive Medi-Cal at the time you apply.

9. WHAT IF I HAVE OTHER HEALTH COVERAGE, CAN I STILL APPLY FOR MEDI-CAL?

Yes. Your health plan will still pay for services it covers, while Medi-Cal may pay for services outside the scope of your plan.

10. HOW DO I APPLY?

You may apply for Medi-Cal at the Medi-Cal Health Connections office, 1440 Harrison. No appointment is needed. You may also apply by phone (415-863-9892) or by mail (P.O. Box 7988, San Francisco, CA 94120). If you do not qualify for free coverage, your Medi-Cal Health Connections representative will help connect you with an affordable plan you may qualify for (Healthy Families, Healthy Kids, Healthy San Francisco).

Enrollment services for Medi-Cal and many other forms of affordable health coverage are also available in person (by appointment) at many public health hospitals and clinics (list below). Starting January 2009, you will be able to file an application for affordable health coverage online through www.sfbenefits.org.

Human Services Agency, Medi-Cal Office
1440 Harrsion Street, 9am-5pm *No Appointment Needed*
PO Box 7988, San Francisco, CA 94120
P: (415) 863-9892 Fax: (415) 558-1977

1. Castro Mission Health Center	3850 17th St	487-7500
2. Maxine Hall Health Center	1301 Pierce St	292-1300
3. Silver Ave. Family Health Center	1525 Silver Ave	657-1700
4. Chinatown Public Health Center	1490 Mason St	364-7600
5. Potrero Hill Health Center	1050 Wisconsin	920-1250
6. Ocean Park Health Center	1351 24th Ave	682-1900
7. Southeast Health Center	2401 Keith St	671-7000
8. Tom Waddell Health Center	50 Lech Walesa	355-7400