Seniors’ Health Measurement Lead

The Health Quality Council of Alberta (HQCA) is an arm’s-length organization legislated under the Health Quality Council of Alberta Act with a mandate to promote and improve patient safety and health service quality on a provincewide basis.

The Position

The primary responsibility of the position is to provide expertise and leadership related to the HQCA’s health system quality measurement initiatives, especially those in the seniors’ healthcare domain. These may include study design, data collection processes, analytical methods and research design, interpretation of results and reporting. Significant input and decision-making is required regarding innovative solutions for seniors’ healthcare measurement and analysis challenges.

This position leads projects and requires strong project management skills. This position is required to present and explain complex ideas, anticipate potential objections and actively encourage collaborative solutions.

This position will have knowledge about seniors' health and seniors' populations gained through education or work experience. This position will have experience in the measurement of healthcare quality, survey and administrative data analysis, statistical methods and technical writing.

Key Responsibilities

1. Research and Data Analysis

In collaboration with the measurement team:

- Lead the strategic development and execution of complex seniors' healthcare measurement projects with moderate to significant resource requirements and risk.
- Oversee and evaluate progress on timelines, priorities and deliverables for multiple projects as per the HQCA's mandate and in accordance with the HQCA’s strategic and business plan.
- Proactively identify and solve unique and complex problems in the management of projects.
- Provide leadership and expertise for the selection of analytical strategies and methodologies to meet project goals.
- Lead and/or conduct the analysis of various forms of information and data (e.g. administrative, clinical, survey, etc.) analysis using appropriate methods and software (quantitative analysis skills using multiple methods).
- Where required, work with external project partners and stakeholders to define and recommend best practices for addressing complex analytical and data collection issues.

2. Indicator Development

In collaboration with the measurement team:

- Provide leadership and input into measurement and indicators related to health system quality and patient safety, especially in the seniors' healthcare domain.
- Ensure alignment of indicator development with other measurement activities within the HQCA.
- Provide expertise to the HQCA staff regarding indicator development.

3. Reporting

In collaboration with the measurement team:

- Use measurement and analytical expertise to influence health system stakeholders by identifying issues and opportunities for improvement that will promote and improve health service quality and safety.
- Lead and/or work with the HQCA staff and management to develop technical and public reports.
3. Reporting continued:

- Lead and/or work with the HQCA staff and management to develop presentations of analytical results to various stakeholder groups.
- In collaboration with the HQCA Communications Lead prepare briefing materials related to various measurement projects.
- Where approved, lead or work with other HQCA staff in preparation of peer reviewed publications.

Education and Experience

- PhD in a related field or Master’s degree with equivalent experience in measurement in healthcare populations
- Education in the field of quantitative analysis
- Complimentary skills or training include survey methods, qualitative methods and/or interviewing within healthcare context
- Experience working with seniors populations within healthcare (Long Term Care, Supportive Living, Home Care, Palliative Care)

Knowledge

- Quantitative research methods
- Data analysis (using Stata, SAS or SPSS) interpretation and reporting
- Seniors’ health and seniors populations

Key Traits and Skills

- Excellent data handling and analytical skills
- Excellent time management and project management skills
- Ability to work on multiple and diverse projects
- Excellent interpersonal and communication skills, both verbal and written
- Ability to develop long-term relationships with stakeholders
- Ability to work independently and as part of a collaborative team
- Ability to show initiative
- Ability to manage conflict
- Strategic thinking skills

Compensation

To be discussed in a formal interview.

For further information please contact

Ms. Jody Ince at 403.521.7102

Please forward résumés to HumanResources@hqca.ca by July 18, 2014