

# NATIVE COUNSELLING SERVICES OF ALBERTA



## NAVIGATOR (Support Worker) Edmonton, Alberta

**Competition No. 1712**

**Closing Date: December 19<sup>th</sup>.2017**

Native Counselling Services of Alberta (NCSA) is a diverse, dynamic non-government organization that is committed to the holistic wellness and equitable treatment of Alberta's Aboriginal individuals, families and communities since 1970. NCSA is currently seeking an individual to provide support and direction to individuals that are experiencing homelessness, to access and obtain permanent housing. As a Navigator for the Indigenous Housing First Intensive Case Management Program, you will provide community based support to a participant over the course of their continuation with a Housing First program. The Housing First Navigator will be responsible for regularly inspecting the participant's residence, maintaining positive relations on a consistent basis with the property owner and meeting with participant in order to plan, develop and assist in executing an Individual Service Plan (ISP) over the course of the program. This will require a broad spectrum of client-centered supports that necessarily vary from participant to participant and may include assisting in life skills, budgeting, making referrals to other agencies, attaching participants to natural supports and focusing energies on maintaining participant tenancy. Additional training provided.

### **Qualifications:**

- Post-secondary education or related human resource experience or, with minimum of two years' experience working with Aboriginal youth and families with complex needs.
- Should have a solid understanding of the principles of Housing First and Harm reduction.
- Building trusting relationships to help people make transition from homelessness to housing.
- Support to help them make their house a home and education individuals about their rights and responsibilities as tenants.
- Facilitate the development of positive relationships between tenants and landlords.
- Support to develop and implement a healing plan with introduction and connection to individuals and services to support the healing plan.
- Understanding of de-escalation techniques, motivational interviewing and cognitive behavior techniques.
- Must have knowledge of historic trauma and its impact on Aboriginal people.
- Knowledge and experience relating to Aboriginal culture and approaches to healing.
- Ability to support and build resiliency of individuals and families.

- Good understanding of the operation of service systems such as Child and Family Services, Justice, Housing, Health, Income Support and Education.
- Ability to work effectively as part of a team with superior interpersonal, communication and documentation skills.
- Should be self-motivated and able to work with minimum supervision with excellent time management skills.
- Must provide up to date Criminal Record Check, Intervention Record Check prior to hire.
- Must have reliable vehicle, valid Alberta driver's license, driver's abstract, required liability insurance to carry passengers for the position hired.

Please forward resume, covering letter to: **Manager, Human Resources**  
**Native Counselling Services of Alberta**  
**14904 – 121 A Avenue**  
**Edmonton, Alberta T5V 1A3**  
**Telephone: 780-451-4002**  
**Fax: 780-428-0187**  
**Email: [marg-milicevic@ncsa.ca](mailto:marg-milicevic@ncsa.ca)**

While we appreciate all responses, only candidates under consideration will be contacted.