

# NATIVE COUNSELLING SERVICES OF ALBERTA



## HOUSING OUTREACH WORKER Edmonton, Alberta

**Competition No. 1747**

**Closing Date: May 18<sup>th</sup>.2018**

Native Counselling Services of Alberta (NCSA) is a diverse, dynamic non-government organization that is committed to the holistic wellness and equitable treatment of Alberta's Aboriginal individuals, families and communities since 1970. NCSA is currently seeking an individual to provide support and direction to individuals that are experiencing homelessness, to access and obtain permanent housing. As a Housing Outreach Worker (HOW) for the Indigenous Housing First Intensive Case Management Program, you will be the initial point of contact for new participants through their housing process from intake, to housing, to assignment of participants to a Navigator, to a warm transfer upon move-in to residence. You may also be called upon to assist with re-housing at any stage in a participant's time with the program. You will also be the first point of contact with landlords, and will work to clearly and positively explain the Housing First program to prospective and active landlords, and encourage their continual participation in the program.

### **Qualifications:**

- Post-secondary education or related human resource experience or, with a minimum of two years' experience working with Aboriginal youth and families with complex needs.
- Should have a solid understanding of the principles of Housing First and Harm reduction.
- Ability to seek out and build relationships with individuals and families.
- Working knowledge of Microsoft Office.
- Understanding of de-escalation techniques, motivational interviewing and cognitive behavior techniques.
- Must have knowledge of historic trauma and its impact on Aboriginal people.
- Knowledge and experience relating to Aboriginal culture and approaches to healing.
- Ability to support and build resiliency of individuals and families.
- Good understanding of the operation of service systems such as Child and Family Services, Justice, Housing, Health, Income Support and Education.
- Ability to work effectively as part of a team with superior interpersonal, communication and documentation skills.
- Should be self-motivated and able to work with minimum supervision with excellent time management skills.
- Must provide up to date Criminal Record Check, Intervention Record Check prior to hire.

- Must have reliable vehicle, valid Alberta driver's license, driver's abstract, required liability insurance to carry passengers for the position hired.

Please forward resume, covering letter to: **Manager, Human Resources**  
**Native Counselling Services of Alberta**  
**14904 – 121 A Avenue**  
**Edmonton, Alberta T5V 1A3**  
**Telephone: 780-451-4002**  
**Fax: 780-428-0187**  
**Email: [marg-milicevic@ncsa.ca](mailto:marg-milicevic@ncsa.ca)**

While we appreciate all responses, only candidates under consideration will be contacted.