

# YAY LUNCH!

## LET'S START LUNCHING!

1

### Create an Account



Sign up on [yaylunch.com](https://yaylunch.com) using your email and create a secure password.

2

### Add Lunchers



Create a profile for your child with their name + school info. Add a payment method and your account is complete!

3

### Choose Your Lunches



Add lunches to your Lunch Calendar from our rotating daily vendors. Lunches can be copied to future weeks and scheduled up to a month in advance.

4

### Say Yay!



You're done! Rest easy while we handle lunch.

## FREQUENTLY ASKED QUESTIONS

### How do deliveries work?

Yay Lunch delivers lunches from local vendors directly to schools. Each lunch is labeled with your child's name, grade, teacher + dietary restrictions. Our drivers deliver meals in insulated carriers so lunches stay warm and fresh.

### When is the cut off for ordering lunches?

Saturday 6PM, for the following week. If you miss the window, let us know at [info@yaylunch.com](mailto:info@yaylunch.com). Remember, you can schedule lunches up to 4 weeks in advance!

### How does billing work?

The credit or debit card on your account will be charged every week, when orders lock in for the following week on Saturday night.

### How do cancellations & refunds work?

If you ever need to cancel a lunch order, contact us at [info@yaylunch.com](mailto:info@yaylunch.com). All cancellations made by 9am the morning of delivery will be refunded.

### What happens when my school has days off and or on holidays?

YayLunch mirrors each individual school's calendar. Holidays and breaks are blocked out ahead of time, so there's no chance of any accidental orders! But we understand things happen, so if there are any hiccups, email us at [info@yaylunch.com](mailto:info@yaylunch.com)!

### What about snow days and unplanned school closures?

We maintain direct communication with our schools to stay on top of any closures. During a closure, all lunch orders will be canceled and refunded.

### Do you have a phone number?

The best way to get in touch with us is through email, or send us a message on Facebook or Instagram [@yaylunch](https://www.instagram.com/yaylunch)!