



## 2021 Holland Farmers Market Covid-19 Customer Guidelines

Until further notice, the following Covid-19 customer guidelines apply for the Holland Farmers Market. These guidelines were drafted according to regulations from the Michigan Farmers Market Association (MIFMA) and the Michigan Department of Health and Human Services (MDHHS). Please contact us at [info@hollandfarmersmarket.com](mailto:info@hollandfarmersmarket.com) or call 616.355.1138 with any questions or concerns. Customer safety is our top priority and we appreciate your understanding and cooperation with these guidelines. Thank you for your continued support!

1. Customers ages two and up are required to wear masks or other face coverings while waiting in line to enter the Holland Farmers Market and while inside the Holland Farmers Market. Masks should fit snug to the face and must cover your nose, mouth and chin. If you are not able to wear a mask for whatever reason, we ask that you make arrangements with vendors in advance to purchase your products in another manner that does not require you to be around other customers or vendors without a mask on.
2. The perimeter of the Holland Farmers Market will once again be fenced off and there will be three entrances and exits for customers. Vendors will be located outdoors only. Gate attendants will be counting the number of shoppers coming in and out so we can ensure that everyone can maintain 6 feet of social distance while shopping. Please be sure to maintain at least 6 feet of distance between you and other customers while waiting line. Your patience in line is greatly appreciated!
3. If you need to exit the fenced in area to use the restroom or bring something to your vehicle, please get a pass from the gate attendant so you do not need to wait in line to reenter the Market. The gate attendant will collect and dispose of your pass once you are done with it for sanitary purposes.
4. Rude and disrespectful treatment of Market staff and vendors will not be tolerated. You will be asked to leave if you are not willing to abide by these guidelines. Concerns over the mistreatment and safety of our staff and vendors will result in the shutdown of the Market for the remainder season.
5. You should not shop at the Holland Farmers Market if any of the following apply:
  - You are currently experiencing any symptoms of Covid-19.
  - You have tested positive for Covid-19 in the last 14 days.
  - You are currently awaiting Covid-19 test results.
  - You have been in close contact with someone experiencing symptoms of Covid-19 in the last 14 days.
  - You have been in close contact with anyone that has tested positive for Covid-19 in the last 14 days.
6. All customers should sanitize their hands upon entering the Holland Farmers Market and again when you leave. Hand washing facilities are also available inside the restrooms in the Holland Civic Center.
7. Customers are advised to wash all produce prior to eating. Food is not allowed to be consumed onsite under any circumstances. All food purchased from food trucks will be packaged to go and must be consumed off premises.
8. During Market hours, the Holland Farmers Market staff can be found inside the front vestibule of the Holland Civic Center. They are happy to help customers with food assistance programs (including Bridge Cards, Pandemic EBT Cards, Double Up Food Bucks, WIC Project Fresh, Senior Project Fresh), Market Bucks gift certificates, or answering any other questions or concerns about the Market.
9. As a reminder, dogs and other animals are prohibited at the Holland Farmers Market. They are not allowed in the fenced in area and we ask that you do not keep your dog in line with you for the safety and comfort of other customers. (With the exception of service dogs.)